# How we decide what is relevant

Identifying more than 15,000 potential victims of work abuse.

We assess every single piece of that intelligence.

So, how do we decide what is reliable, relevant and actionable by us?

**“First, we look at our source, the person providing the information,**

**and assess how they came across it.  We can put more weight on the reliability of the information if we know its source.**

**As part of that process we assign them one of three grades**

**– reliable, untested or not reliable.”**

**“Reliable is when they have provided information previously and it’s been accurate,**

**untested is when it’s their first time contacting us,**

**and not reliable is when they’ve previously reported and its not been accurate.**

**And this process allows us to assess the integrity of the facts.**

**Then we apply our reliability checklist to the evidence and ask:**

**Is this information known directly or indirectly to the source?**

**Did they see it themselves?**

**And are there any other witnesses?**

**Where possible, our officers will try to corroborate the information, as this will make it more reliable.**

**Only then, do we file a report and, where appropriate, share it with other relevant agencies.”**

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So, if you have reliable, relevant and actionable information, contact us today.

You could be the vital piece in the jigsaw that helps us brings offenders to justice.

Report your concerns to us through the GLAA website.

**Good intelligence. It starts with you.**